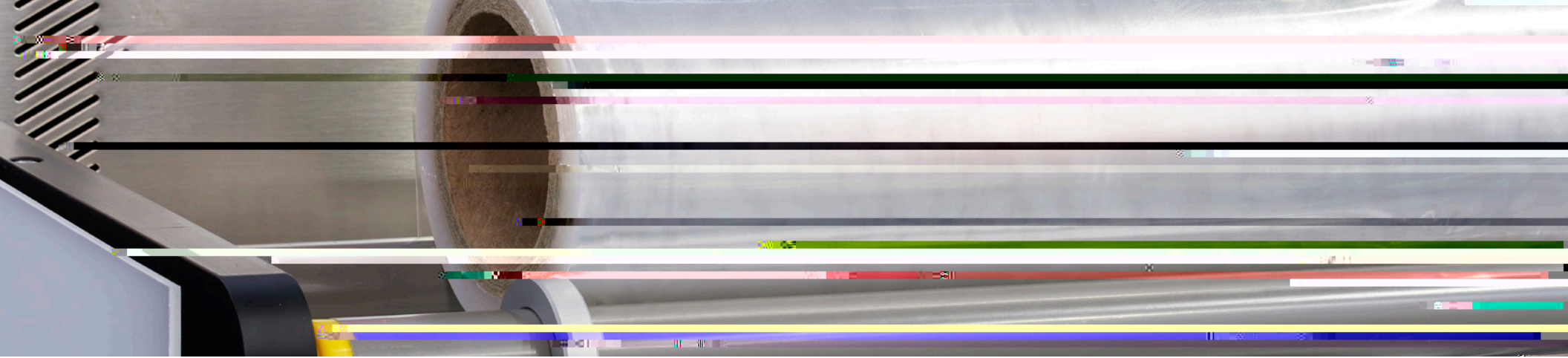


CASE STUDY

Results

Decreased monthly
close of books from
15-20 days to 5



Looking for a Better Way

Founded in 1979, Pacur is a leading custom sheet extruder of polyesters and resins for a variety of applications. With an array of products, including polypropylenes, PETG, and sustainable materials, Pacur serves the medical packaging, food packaging, general retail and print market with roll stock and cut-to-size sheets. Pacur prides itself on its ability to create mutually beneficial relationships between customers and suppliers while exceeding quality expectations through the elimination of product defects.

Pacur leadership recognized an opportunity for operational improvement and business enhancement. To make sure their vision came to fruition, Victoria Beltran, Director of Information Systems, was brought to the Pacur team with experience in system implementation and management. Alongside leadership, Beltran saw a need for a real-time, digitized manufacturing execution solution to help Pacur better serve its customer base, meet quality requirements, and support forecasted growth.

With a custom application on the shop floor, some Pacur employees were hesitant to switch systems and move away

from an application that was created with their specific needs in mind. The company looked to move from an on-premise to a cloud-based solution to eliminate heavy IT system support and work within a system that would be continuously updated.

Pacur also focused on both scheduling capabilities and comprehensive quality tracking and management when looking for their new solution. They aimed to eliminate the challenges with tracking in-process quality and thereby waste resulting from manual errors and problems caught after the fact. To support compliance with their ISO certification and meet industry standards and guidelines, Pacur needed an easy-to-use, automated quality solution to be the company's single source of truth.

After exploring several different systems, alongside a committee made up of primary stakeholders and leadership, Beltran



The customized training we developed in working with our stakeholders to ensure we got the most out of the system wouldn't have been possible without **the ease of use of Plex.**"

Victoria Beltran

Director of Information Systems, Pacur

Just before implementation, Pacur's ownership changed, which actually increased support from high-level executives. A positive outlook by the new leadership team on the benefits that would be realized from Plex gave employees an increased sense of security and heightened their confidence in the new possibilities now available to them. "Pacur was really good at listening," commented Patti Nowak, Owner of Control+M Solutions. "The more you listen and acknowledge people's input, the more they're willing to give input and the better the project is. So, everybody really felt empowered and that was a big factor at the end of their implementation."

Real Benefits, Real ROI

Results achieved were clear after go-live. One initial requirement that Pacur defined was improved access to data. Plex has eliminated information silos.

Pacur has also seen a substantial decrease in their monthly accounting close time, going from fifteen to twenty day closes to five days maximum. This significant improvement was made in only three months.



Technology Designed for Growth

The possibilities for Pacur are endless with Plex in their corner. They recognize that with a solid quality and manufacturing processes foundation, the time is ripe to set sights on future improvements. Pacur has already completed one acquisition of a plastics manufacturing company based in France. Growing with Plex into the new facility with their firsthand implementation experience was a major benefit and the implementation process was expedited and seamless.

With the same software and metrics in both locations, Pacur can look holistically at their business and make critical business decisions faster to support future growth. Beltran shared, "Now that we understand the amount and quality of data that we can get out of Plex, we really emphasize the importance of the information that's going into Plex so we can drive a higher level of accountability and insight."

"We spend 45 minutes training people that we onboard in a Plex training session and that's literally all it takes. From the start, we tell people that the hardest thing they're going to do at any time with Plex is log in, which is simple to do. It's very easy to walk them through their process steps and get them going on the floor right away."

-- Victoria Beltran, Director of Information Systems

Plex, by Rockwell Automation, is a leader in cloud-delivered smart manufacturing solutions, empowering the world's manufacturers to make awesome products. Our platform gives manufacturers the ability to connect, automate, track, and analyze every aspect of their business to drive transformation. The Plex Smart Manufacturing Platform™ includes

solutions for manufacturing execution (MES), ERP, quality, supply chain planning and management, asset performance management, production