



CASE STUDY

CREATIVE FOAM CORPORATION

Founded in 1969, Creative Foam Corporation is a supplier of foam fabricating products to the automotive, medical and

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Courtney Couture

Plant Superintendent, Creative Foam

For instance, the company's physical inventory process required a day and a half's work for ten employees. The collected information was then manually entered into the system. Now, with only a handful of employees, the entire process can be completed within a day. "It is a lot quicker, easier and more efficient," said Courtney Couture, plant superintendent, Creative Foam Corporation. "We are able to verify the count and match it in the system. The whole process is smoother and discrepancies are minimal."

In addition, now the comprehensive inventory in all plants is done once every six months, compared to once every quarter with the previous ERP system. "Our six month inventory accuracy is at 95 percent or more. For the first time we know what is required to reach our production goals," Couture added.

Improvements were realized in tracking the inventory, too. "Earlier, there was no way for us to track the routing of raw materials. We didn't know when and how a raw material went from the warehouse to plant floor to finished product," said Couture.

With Plex Cloud ERP, plant managers have the ability to track the WIP inventory value and maintain complete accuracy in inventory. There is more visibility in tracking the movement of inventory from the warehouse to shipping.

All operations are now tracked in real time. Plant managers are able to locate inventory throughout the production process. "With process routing each step of the inventory movement, we now know exactly where a particular part is and its status in production," said Couture.

Plex's capability to create transactions and maintain a history of each transaction enables managers to create reports and check production status in real time. "Nothing is done in batch, we are now a 100 percent real-time production," said Couture.

